



Out-Sourcing Plant Maintenance and Facility Services: Will it Reduce Costs or Improve Profitability?

(One or Two Days)

This course is designed to provide organizations with the information and knowledge needed to understand all aspects of the outsourcing business. It will assist the participants in making the outsourcing decision, setting up the outsourcing program, and performance audits and measurements needed to ensure success of the process.

This is an on-site course and can be delivered either as a one or two day depending on your organizations needs, objectives and requirements.

Who should attend: Upper and Middle Management

1. What is Out-Sourcing?
 - a. Out-sourcing
 - b. Out-tasking

2. Motivation for Out-Sourcing
 - a. Reduce costs
 - b. Improve profitability
 - c. Labor problems
 - d. Knowledge

3. Contract Structures
 - a. Fixed fee
 - b. Cost plus
 - c. Risk reward
 - d. Advantages and disadvantages

4. Managing Out-Sourced Services
 - a. Statement of work
 - b. Bidding
 - c. Implementation
 - d. Management
 - e. Measuring performance

5. Keys to Successful Partnership
 - a. What is important to the owner?
 - b. What is important to the service provider?